ASSISTCornerstone

The Assist Commerce Suite is a group of Enterprise Resource Planning (ERP) solutions, supporting a wide variety of businesses, from start-ups to complex multi-site organizations. Assist offers specialization for many industries, including direct sales, manufacturing, wholesale, and consumer goods from a single integrated product.

ECOMMERCE
· Net.Commerce framework
· Single box solution
· Online mall environment
· Multiple store capability
· Shopping cart capability
· Order status inquiry
· True transaction database
· Online address correction
· Suppliers
· Shoppers
· Merchants
· Built-in SSL Security
· Multiple event e-mail
· Confirmation on order, pick, ship, delivery
· Ship tracking

· Key codes
· Offers
· Lists
· Responses
· DR processes
· Sales analysis processes
· Sort/subtotal
· Summary schemes
· Field filters
· Ranking
· Intelligent indexing
· Sales analysis outputs
· Onscreen reports with drill-down capability
· DB2 data files
· Datamart, warehouse and cognos integration

DIRECT MARKETING
· Key code management
· Offer management
· Pages
· Items
· Offer attributes
· List management
· Integrated with sales analysis
· RFM segmentation
· Decoys and seeds
· Multi-step processing
· Processes/steps/correspondence
· Enrollment via key code/finder number
· A/B testing
· Customer process tracking
· Prospect mailing history (finder)
· Square inch analysis

ORDER ENTRY
· Real-time integration
· Key code/source capture
· Powerful customer and item search
· Duplicate customer detection
· Automatic city/state entry
· Address scrubbing (partner)
· Multilevel customer tracking
· Multiple shipping addresses
· Online inventory availability
· Outbound calls
· Descriptions
· Cross-selling/Up-selling
· Pricing and discounting
· Sales tax · Payment methods
· Order Scripting
· Multi-channel CRM functionality
· Online credit card processing
· Shipping and handling charges
· Ship complete option
· Future ship dates
· Commissions
· Returns
· Fraud protection

SALES ANALYSIS
· Sales analysis inputs
· Customer attributes
· Item attributes
· Orders
· Invoices

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ORDER FULFILLMENT
· Online, real time
· Multiple allocation methods
· FCFS
· Priority based
· Prorated
· Multiple picking methods and filters
· Single order
· Wave
· Shipper
· Priority
· Item
· Order verification
· Order packing (partner)
· Shipping support
· Rush orders
· Bar coding
· Multiple labels
· Integrated manifesting and tracking (partner)
· Drop shipping option
· Automated back order processing

CUSTOMER SERVICE
· Full featured inquiry
· Customers
· Orders
· Invoices
· Payments
· Items
· Gift certificates
· Serial numbers
· Returns processing
· RMA's
· Restocking fees
· Reason codes
· Refunds processing
· Credit card
· Check
· FTC notification

PURCHASING
· Purchase orders
· Purchase inventory or consumables
· Auto three-way matching
· Purchase order
· Receiving document
· Vendor invoice
· Requisitions
· Auto requisitioning

· Based on reorder points and quantities
· Approval paths
· Cost centers

INVENTORY CONTROL
· Multi-warehouse/multi-location
· Operational data values inventories and controls costs
· Online verification of product availability
· Tailored reporting options
· Generates true cycle counting schedules
· Multiple language and currency translation capabilities
· Flexible costing for same items at multiple locations
· Manufacturing (partner)
· Assigns unique control numbers to each transaction
· Multilevel BOM for light assembly
· Immediate inventory updates at end of transaction processing
· Multiple balances for quantities on-hand, reserved, in-transit, on sales orders, committed, back-ordered and shipped
· Maintains up to five units of measure for each item
· 15 user-defined attribute codes
· Inventory is calculated at component level
· Supports inventory kitting
· Records dimensions and characteristics (model, size, color)
· Provides flexible cost accounting options
· Supports standard cost components for price modeling

FINANCIAL
· General Ledger
· J/E entry, recurring J/E's, multiple budgets
· Configurable chart of account structure
· Project sub-ledger templates
· Give your back-end systems a unified front for powerful multi-channel sales
· Financial report writer with drill-down and drill-around
· Fixed Assets (partner)
· Accounts Payable
· Recurring vouchers
· Auto distribution
· Bank reconciliation
· Accounts Receivable
· Auto receipt application
· Statements
· Dunning letters
· Payroll/Human Resources (partner)

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